

Table 5. Community Levels of Service – Bridges and Culverts

**Legislated Community Levels of Service (LOS)**

Service Attribute	Corporate Description	LOS Measures (Indicator)	Current LOS (Performance)	Target LOS
Scope	Providing operational bridges with a reasonable level of connectivity	Description of the traffic that is supported by municipal bridges (e.g., heavy transport vehicles, motor vehicles, emergency vehicles, pedestrians, cyclists)	<i>See attached Map - 1 and Figure 1</i>	N/A
Quality	Providing bridges and culverts in a state of good repair	Description or images of the condition of bridges and how this would affect use of the bridges	<i>See attached Map - 1 and Figure 1</i>	N/A
		Description or images of the condition of culverts and how this would affect use of the culverts	<i>See attached Map - 1 and Figure 1</i>	N/A

Table 5. Technical Levels of Service – Bridges and Culverts

**Legislated Technical Levels of Service (LOS)**

Service Attribute	Corporate Description	LOS Measure (Indicator)	Current LOS (Performance)	Target LOS
Scope	Providing operational bridges with a reasonable level of connectivity	Percentage (%) of bridges with loading or dimensional restrictions	0%	Maintain
Quality	Providing bridges and culverts in a state of good repair Providing bridges in an efficient manner	Bridges - Average bridge condition index (BCI) value - <b><i>Ontario Reg 588/17</i></b>	73.69	Increase
		Structural culverts - Average bridge condition index (BCI) value - <b><i>Ontario Reg 588/17</i></b>	73.44	Increase
		Percentage (%) of compliance with Bridge Inspection Standard.	100%	100%