

# CITY OF KITCHENER ROAD RECONSTRUCTION

## *Southdale Avenue – Kehl Street to Hoffman Street*

### Resident/Owner Questionnaire

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone #: Home: \_\_\_\_\_ Work: \_\_\_\_\_

Email: \_\_\_\_\_

Please provide your comments in the space provided, and return in the envelope provided no later than **11/26/2021**.

1. Have you experienced problems with sanitary sewer backups?

Yes  No  If yes, what \_\_\_\_\_  
\_\_\_\_\_

2. Have you experienced problems with basement flooding?

Yes  No  If yes, when \_\_\_\_\_  
\_\_\_\_\_

3. Are you aware of any foundation footing drain or eavestrough connection to your sanitary sewer service or city storm sewer?

Yes  No  If yes, please describe \_\_\_\_\_  
\_\_\_\_\_

4. Have you observed either on street or on property flooding during rainfall events? If so, is it a frequent or infrequent occurrence and where is the flooding located?

Yes  No  If yes, please describe \_\_\_\_\_  
\_\_\_\_\_

5. Have you experienced problems with poor water pressure or water quality?

Yes  No  If yes, please explain \_\_\_\_\_  
\_\_\_\_\_

6. Do you have any privately owned features (flower gardens etc.) in the vicinity of the road right-of-way for which special care or precautions should be made?

Yes  No  If yes, please describe \_\_\_\_\_  
\_\_\_\_\_

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7. Do you have any disability, medical condition, business operation or related condition which should be taken into special consideration or which may be aggravated by construction activities such as noise, dust, vibration, or driveway access?  
Yes  No  If yes, please explain \_\_\_\_\_  
\_\_\_\_\_
8. Are you aware of any trees in the vicinity of the work which are of poor health or quality, or which should be removed for any other reason?  
Yes  No  If yes, please explain \_\_\_\_\_  
\_\_\_\_\_
9. Is the access to your driveway unsatisfactory (i.e., driveway ramp too steep, too narrow, etc.)?  
Yes  No  If yes, please explain \_\_\_\_\_  
\_\_\_\_\_
10. Vehicle access to your property will not be available at all times. Do you have a need for business delivery access, and/or for other purposes on a daily basis?  
Yes  No  If yes, please provide more detail \_\_\_\_\_  
\_\_\_\_\_
11. Vehicle access to your property will not be available at all times. Do you have a need for charging of an electric vehicle?  
Yes  No
12. General comments/questions?

Your cooperation is appreciated. Please use the attached envelope to respond by **Friday, November 26, 2021**. If you have any questions or comments, please contact:

**Jon Seip, C.E.T., Engineering Technologist**

Telephone: (519) 741-2200 x **7143**, Fax: (519) 741-2230,

Email: [jon.seip@kitchener.ca](mailto:jon.seip@kitchener.ca)

# STORM SERVICE SURVEY

***Project Name: Southdale Avenue – Kehl Street to Hoffman Street***

**Start of Construction: April 4, 2021**

At this time, the Development Services Department, Engineering Services, would like to survey the residents within the project limits to determine interest in the provision of private storm drain connections for the purposes of accepting sump pump discharge and/or localized surface drainage from private property. It should be noted that in some cases, it may not be possible to provide a suitable connection, due to the location of the proposed storm sewer main. However, all requests for service will be considered and addressed according to the ability to provide an economical solution to existing homeowners' drainage needs. If the need for a private connection is confirmed, the city will further investigate the potential for provision of this connection to the street property line. It will be the homeowner's responsibility to make the connection between the property line and house including all internal and external plumbing to the house.

There are two types of connections available:

Sump Pump Connection – This connection is intended for basement sump pumps.

Storm Water Connection – This connection is intended for drainage other than from a sump pump, and may include private catch basins. Please note that connections to roof drains (downspouts) are not permitted under current by-laws.

For the installation of the service within the roadway, the city will require a time-limited, partially refundable deposit of \$500.00 to cover the initial cost of storm service connection and will refund the deposit minus an inspection fee of \$100.00 to cover the cost of city inspection of the completed service connection. The purpose of the deposit is to ensure that the connection is made and that it is functioning properly.

The service connection must be made within twelve (12) months of the storm service installation, the timing of which will be confirmed upon receipt of the required deposit. If the homeowner fails to make the private side connection within this twelve (12) month period, there will be no refund of the \$400.00 deposit.

This fee does not include any design work or investigations that may be required to address site specific drainage problems. It is recommended that homeowners engage qualified expertise to determine the cause and solution to drainage issues on private property.

In order to determine a suitable location for the storm service, where requested, city staff will be required to meet with the homeowner to determine a suitable location for its installation. This meeting must occur early in the design process to be certain that the service can be provided.

If you are interested in obtaining a storm service connection, please fill in the requested information below and return it to the city's representative before Friday, November 26, 2021.

Homeowner's Name:

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Street Address:

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Mailing Address:

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Primary Phone Number:

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Alternate Phone Number:

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Purpose of Request:  
(Sump Pump Connection,  
Surface Drainage, etc.)

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Please mail, email or deliver to the following:

Jon Seip, C.E.T.  
Engineering Services, 9<sup>th</sup> Floor  
Kitchener City Hall  
PO Box 1118  
Kitchener, ON N2G 4G7



## **INFORMATION PACKAGE**

Southdale Avenue Reconstruction Project  
(Kehl Street to Hoffman Street)

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## **Project Description**

### **Southdale Avenue Reconstruction (Kehl Street to Hoffman Street)**

#### **Project Scope:**

The reconstruction project scheduled for this street will include replacement of existing:

- sanitary sewer
- storm sewer
- watermain
- roadway
- curb and gutter
- sidewalks
- Municipal service connections to the street property line.

#### **Proposed Project Schedule**

Southdale Avenue Reconstruction

Start of construction – April 4, 2022

End of construction – August 26, 2022

The work is scheduled to allow contractors to complete the work as soon as possible.

While staff and contractors will try to follow the proposed schedule, delays may be caused by:

- contractor's schedules
- weather conditions
- difficulties with equipment or materials
- unforeseen site conditions

#### **Project Funding and Cost**

This project is being funded through user rates from various utilities and services involved in the reconstruction including water and sewer user rates. There will be no direct costs to property owners under the Local Improvements Act.

## **Traffic Detours**

In order to carry out this work, it will be necessary to close Southdale Avenue to through traffic. Prior to any road closure, signs will be posted on the approaching streets advising motorists of the date and the duration of the closure.

Access to all properties within the construction area will be maintained as long as possible. When it becomes necessary to completely close off the street to residential traffic, on-street parking permits will be issued by the City, allowing residents to park according to posted regulations on adjacent side streets.

City staff will be coordinating detours outside the project limits as required to ensure the safe and efficient movement of traffic during the project.

## **Service Interruptions**

As part of this project, the following services may be affected temporarily:

### **Municipal Services**

- Water service;
- Sanitary service
- Storm drain connections (where present)

### **Private Enterprise**

- Natural gas
- Hydro
- Cable
- Telephone service

If you have any specific needs for any of these services, it is important that you contact the City so that arrangements can be made in advance to schedule interruptions at the best possible time.

Property owners will be contacted in advance by the City for the municipal services listed above or the service provider for the private enterprises listed above before any temporary interruption of services to minimize the inconvenience.

Any work requiring service interruptions will be completed as quickly as possible so that service can be restored. A temporary water supply will be provided if water service is disrupted for more than 24 hours. Generally the temporary watermain is laid on top of the ground along the boulevard and is ramped over driveways.

The work of this project will include the replacement of service piping and related hardware up to the property line. However, since all services are connected to internal plumbing and fixtures within the existing buildings, the contractor will be requesting periodic access to properties within the construction area to confirm that the new services are functioning properly.

Properties within the construction area may notice an improvement in water pressure. If the property continues to experience low water pressure, the property owner may choose to replace the remaining length of water service from the street to the water meter and/or the plumbing system within the house due to its age or condition. This work would be completed at the property owner's responsibility and expense; it is recommended that at least two quotes from qualified and reputable plumbers are obtained before completing the work.

### **Pedestrian Access**

Pedestrian access to all buildings will be maintained as much as possible. We will ensure any required disruptions are resolved as quickly as weather, soil and job requirements allow. While concrete sidewalks will not always be available, the contractor will provide a level, gravel surface for pedestrians, including street crossings, to access their properties.

Sidewalks and curbs will be replaced in concrete, which requires time to cure before they may be walked or travelled over. Residents are asked to avoid using these areas and watch for acts of vandalism while the concrete cures.

The work area will be fenced off with orange construction fencing to separate the workers, equipment and construction vehicles from the public space. Residents are asked to report any acts of vandalism or accidental damage to construction fencing to City representatives.

### **Garbage, Recycling, Green Bin and Yard Waste**

Please continue to place your garbage, yard waste, green bins and blue boxes at the end of your driveway by 7 a.m. on your normal collection day.

**If the garbage and recycling trucks are unable to travel on the roadway, the contractor will take these containers to the nearest intersection for pick-up. Please use plastic garbage bags wherever possible and clearly mark returnable containers with your house number. Please note that if your garbage, green bins, yard waste and recycling materials are not set out as per the Region of Waterloo's requirements, they will not be picked up by the contractor.**

## **Private Features within the Road Allowance**

Please note, prior to the start of construction, the property owner is responsible for the removal of private features they wish saved that are located within the road allowance. This includes, but not limited to, landscaping features (decorative stones, plants), lights, and sprinkler systems. The property owner is also responsible for the reinstatement of these once construction is complete.

## **Deliveries**

Deliveries to businesses may be impacted by the work. All property owners will be asked to identify their specific delivery needs (in addition to other requirements) through a short questionnaire so that City staff and consultants can do their best to minimize the impact and interruption to businesses.

The City asks for your cooperation in using alternative delivery locations (such as rear doors, side doors or across adjacent laneways, etc.) where possible during the construction period. After-hours deliveries may be coordinated with the contractor, provided the safety of the public and the integrity of the completed work are not compromised.

## **Tree Protection**

Staff from the City's infrastructure services department is responsible for all issues concerning trees on City property. Prior to construction, a tree inventory was done that identified all City trees and their condition. Any tree identified as being unsafe will be removed; and trees showing significant decline or identified as being of poor quality, and trees that are in major conflict with proposed work were identified as potential removals. Healthy trees will be protected throughout the process. Staff also looked for opportunities for new tree plantings.

Prior to construction, any required tree maintenance will be carried out. Specifications have been developed to minimize the amount of damage to trees during the work. The Tree Management Plan for this project was presented at the public meeting that identifies all of the tree removals, maintenance and plantings that are being proposed.

## **Sod Restoration**

All grassed areas disturbed during the work will be re-sodded near the end of the construction. The City's contractor will be responsible for the watering and maintenance of all placed sod for a period of 60 days from the date the sod was placed. After that time, it is the property owner's responsibility to ensure the sod on or adjacent to the property is adequately watered and maintained. A letter containing these key dates will be delivered to residents and property owners shortly after sod placement.

## **Water Service – Property Line to House**

Under this project the City will replace the water service feeding your house between property line and the new watermain located within the roadway. Your curb stop, the valve located at property line, will also be replaced. In order to install the curb stop at the property line, a hole will be dug encroaching partially into your property or driveway. However, after installation and connection of the services, such affected areas will be reinstated to its original condition. The property owner is the owner of the service between this valve and the house. As the owner of this pipe, the property owner is responsible for the maintenance and upkeep of this pipe.

It is possible that the material used for your service is either lead or galvanized steel or is found to be in poor condition. We will notify you immediately if any of these conditions are found.

It is possible, that if the service is found to be either constructed of galvanized steel or is found to be in poor condition that it could be leaking. If a leak is found, we will notify you immediately and you will be advised of the time frames and responsibilities for rectifying the situation.

## **Hours of Work**

Construction activity is permitted, in accordance with the City of Kitchener noise bylaw, between the hours of 7 a.m. and 7 p.m. Normally, road reconstruction projects are undertaken during the week from Monday to Friday.

Saturday work may be required between 7 a.m. and 7 p.m. in order to meet the scheduled completion date.

## **Site Office**

A site office trailer will be established within, or near, the work area. The public can access project personnel through the site office during hours posted on the trailer.

## **Project Contacts**

For more information regarding this road reconstruction project, the following personnel may be contacted:

**City Project Manager:** Jon Seip, 519-741-2200 ext.7143, [jon.seip@kitchener.ca](mailto:jon.seip@kitchener.ca)