

**City of Kitchener / Road Reconstruction
Rossford Crescent Reconstruction
(Markwood Drive to Markwood Drive)**

Resident/Owner Questionnaire

Name: _____

Address: _____

Home Phone #: _____

Work: Phone #: _____

Email: _____

Please provide your comments in the space provided, and return in the envelope provided no later than **April 21, 2021**. Alternatively, the questionnaire can be emailed to diana.lupsa@kitchener.ca.

1. Have you experienced problems with sanitary sewer backups?

Yes No If yes, what: _____

2. Have you experienced problems with basement flooding?

Yes No If yes, when: _____

3. Are you aware of any foundation footing drain or eavestrough connection to your sanitary sewer service or city storm sewer?

Yes No If yes, please describe: _____

4. Have you observed either on street or on property flooding during rainfall events? If so, is it a frequent or infrequent occurrence and where is the flooding located?

Yes No If yes, please describe: _____

5. Have you experienced problems with poor water pressure or water quality?

Yes No If yes, please describe: _____

6. Do you have any privately owned features (flower gardens etc.) in the vicinity of the road right-of-way for which special care or precautions should be made?

Yes No If yes, please describe: _____

7. Do you have any disability, medical condition, business operation or related condition which should be taken into special consideration or which may be aggravated by construction activities such as noise, dust, vibration, or driveway access?

Yes No If yes, please explain: _____

8. Are you aware of any trees in the vicinity of the work which are of poor health or quality, or which should be removed for any other reason?

Yes No If yes, please explain: _____

9. Is the access to your driveway unsatisfactory (i.e., driveway ramp too steep, too narrow, etc.)?

Yes No If yes, please explain: _____

10. Vehicle access to your property will not be available at all times. Do you have a need for business delivery access, and/or for other purposes on a daily basis?

Yes No If yes, please provide more detail: _____

11. General comments/questions?

Your cooperation is appreciated. Please use the attached envelope to respond by **Wednesday April 21, 2021**. If you have any questions or comments, please contact:

Diana Lupsa, P.Eng.

Project Manager

Telephone: (519) 741-2200 extension 7815,

Fax: (519) 741-2230,

Email: diana.lupsa@kitchener.ca

STORM SERVICE SURVEY

Project Name: Rossford Crescent Reconstruction

Start of Construction: May 2022

At this time, the Infrastructure Services Department, Engineering Services, would like to survey the residents within the project limits to determine interest in the provision of private storm drain connections for the purposes of accepting sump pump discharge and/or localized surface drainage from private property. It should be noted that in some cases, it may not be possible to provide a suitable connection, due to the location of the proposed storm sewer main. However, all requests for service will be considered and addressed according to the ability to provide an economical solution to existing homeowners' drainage needs. If the need for a private connection is confirmed, the city will further investigate the potential for provision of this connection to the street property line. It will be the homeowner's responsibility to make the connection between the property line and house including all internal and external plumbing to the house.

There are two types of connections available:

Sump Pump Connection: This connection is intended for basement sump pumps.

Storm Water Connection: This connection is intended for drainage other than from a sump pump, and may include private catch basins. Please note that connections to roof drains (downspouts) are not permitted under current by-laws.

For the installation of the service within the roadway, the city will require a time-limited, partially refundable deposit of \$500.00 to cover the initial cost of storm service connection and will refund the deposit minus an inspection fee of \$100.00 to cover the cost of city inspection of the completed service connection. The purpose of the deposit is to ensure that the connection is made and that it is functioning properly.

The service connection must be made within twelve (12) months of the storm service installation, the timing of which will be confirmed upon receipt of the required deposit. If the homeowner fails to make the private side connection within this twelve (12) month period, there will be no refund of the \$400.00 deposit.

This fee does not include any design work or investigations that may be required to address site specific drainage problems. It is recommended that homeowners engage qualified expertise to determine the cause and solution to drainage issues on private property.

In order to determine a suitable location for the storm service, where requested, city staff will be required to meet with the homeowner to determine a suitable location for its installation. This meeting must occur early in the design process to be certain that the service can be provided.

If you are interested in obtaining a storm service connection, please fill in the requested information below and return it to the city's representative by or before **Wednesday, April 21, 2021**.

Homeowner's Name: _____

Street Address: _____

Mailing Address: _____

Home Phone #: _____

Business Phone #: _____

Purpose of Request: (Sump Pump Connection, Surface Drainage, etc.)

Please mail or deliver to the following:

Diana Lupsa, P.Eng., Project Manager

Infrastructure Services Department

Engineering Services, 9th Floor

Kitchener City Hall

PO Box 1118

Kitchener, ON N2G 4G7