June 9, 2021

Dear Resident/Property Owner:

Re: T21-060 Pattandon Avenue Road Reconstruction

The City of Kitchener has awarded Sousa Concrete the contract for reconstruction work on Pattandon Avenue. Construction is scheduled to start on/or about June 28, 2021 with an anticipated completion on/or about November 15, 2021.

The City of Kitchener has retained an Engineering Consultant to act as Project Manager for this project and should you have any questions, concerns or require special access to your residence during construction they should be your first point of contact. Their contact information can be found in the contact list provided at the end of this letter. However, as the City Project Manager, I remain a key point of contact; my contact information has been provided in the contact list. A Construction Inspector will be on site daily while the contractor is working. Should you have any questions or concerns while the work is in progress the Construction Inspector can be identified by the white hardhat and can be approached at any time or contacted using the number provided in the contact list. Should you experience an after-hours emergency, please contact the 24 hour Contact Centre at 519-741-2345.

The Contractor will start the project with the setup of their temporary watermain and by completing the pre-condition survey.

Pre-Condition Survey of Structures

On heavy construction projects, it is the City of Kitchener’s standard practice to offer to inspect any buildings that might be affected by construction activities, before construction starts. If during or after the construction residents/tenants experience any concerns with their property, the information from the pre-construction survey will prove very helpful in quickly and accurately resolving any claims, should they arise.

The pre-condition survey will be conducted by Oza Inspections Limited and if they haven’t already, they will be contacting you within the next few days to arrange for this pre-condition survey. This survey will include an inspection of the interior and exterior of each property to document the existing condition prior to construction. In large high rise apartment buildings the ground floor area will be inspected, but the individual apartment units above will not be inspected.

We appreciate that some tenants/residents may not want a pre-condition survey of their home and we would like to stress that you are under no obligation to do so. Should this be the case, please advise the representative when they call.

You will likely feel some vibrations during the routine operation of construction equipment; however, studies have shown that the vibrations to be experienced are much less than the vibration level likely to cause structural damage. **We do recommend that you remove light, fragile or delicate objects from shelves when construction activity is taking place adjacent to your property.**
Should you experience any problems during construction, please contact me immediately and I'll address or direct your concern to the contractor if needed. If immediate action is needed such as an issue with your services and City Staff or Representatives are not immediately available, you are welcome to contact the contractor directly.

Should situations arise during or after this construction project, the following contact information and telephone numbers are provided for your convenience.

**On Street Parking**
During the Covid-19 restrictions, the City of Kitchener will not be issuing temporary parking permits for residents displaced due to road reconstruction. At this time, only when you are displaced, please park on adjacent streets nearby your home. You will be permitted to park longer than 3 hours, and overnight. **Ensure that your vehicle is parked in permitted areas only and that you do not interfere with any construction operations.** Communication remains ongoing with the Bylaw Enforcement team to ensure residents displaced by construction are noted, and ongoing patrols will continue in order to enforce illegal parking and/or safety related issues. If you require parking enforcement, please contact 519-741-2345. If you have any inquiries, please speak to the site inspector for further direction.

**City of Kitchener Project Manager**  
Licinio Costa – 519-741-2200 ext. 7132

**Consultant Project Manager – IBI Group**  
Arend Lootsma – 519-585-2255 ext 63204

**Consultant Construction Inspector – IBI Group**  
Omar Ismael – 226-600-8745

**Contractor – Sousa Concrete**  
Chris Saraiva – 519-223-1345

**Corporate Contact Centre (24 hour)**  
519-741-2345

We appreciate your patience and understanding during this project.

Sincerely,

Licinio Costa C.E.T.  
Construction Project Manager | Engineering Services | City of Kitchener

cc: Mayor’s Office, Ward Councillor, Manager of Eng. Construction, Road Operations Manager, General Contractor, Consultant