

STORM SERVICE SURVEY

Project Name: Pattandon Avenue – Borden Parkway to Ottawa Street South Reconstruction

Start of Construction: June 7, 2021

At this time, the Infrastructure Services Department, Engineering Services, would like to survey the residents within the project limits to determine interest in the provision of private storm drain connections for the purposes of accepting sump pump discharge and/or localized surface drainage from private property. It should be noted that in some cases, it may not be possible to provide a suitable connection, due to the location of the proposed storm sewer main. However, all requests for service will be considered and addressed according to the ability to provide an economical solution to existing homeowners' drainage needs. If the need for a private connection is confirmed, the city will further investigate the potential for provision of this connection to the street property line. It will be the homeowner's responsibility to make the connection between the property line and house including all internal and external plumbing to the house.

There are two types of connections available:

Sump Pump Connection – This connection is intended for basement sump pumps.

Storm Water Connection – This connection is intended for drainage other than from a sump pump, and may include private catch basins. Please note that connections to roof drains (downspouts) are not permitted under current by-laws.

For the installation of the service within the roadway, the city will require a time-limited, partially refundable deposit of \$500.00 to cover the initial cost of storm service connection and will refund the deposit minus an inspection fee of \$100.00 to cover the cost of city inspection of the completed service connection. The purpose of the deposit is to ensure that the connection is made and that it is functioning properly.

The service connection must be made within twelve (12) months of the storm service installation, the timing of which will be confirmed upon receipt of the required deposit. If the homeowner fails to make the private side connection within this twelve (12) month period, there will be no refund of the \$400.00 deposit.

This fee does not include any design work or investigations that may be required to address site specific drainage problems. It is recommended that homeowners engage qualified expertise to determine the cause and solution to drainage issues on private property.

In order to determine a suitable location for the storm service, where requested, city staff will be required to meet with the homeowner to determine a suitable location for its installation. This meeting must occur early in the design process to be certain that the service can be provided.

If you are interested in obtaining a storm service connection, please fill in the requested information below and return it to the city's representative before Friday, March 12, 2021.

Homeowner's Name:

Street Address:

Mailing Address:

Primary Phone Number:

Alternate Phone Number:

Purpose of Request:
(Sump Pump Connection,
Surface Drainage, etc.)

Please mail or deliver to the following:

Steve Allen, P. Eng.
Engineering Services, 9th Floor
Kitchener City Hall
PO Box 1118
Kitchener, ON N2G 4G7