

## **BEHAVIOUR MANAGEMENT POLICY**

### **ARTICLE I**

A Policy respecting INAPPROPRIATE BEHAVOUR AND ACTIVITIES IN CITY of KITCHENER COMMUNITY SERVICES DEPARTMENT FACILITIES such as arenas, recreation centres, swimming pools, parks, sports fields and associated parking lots.

#### **Section I**

##### **Policy Statement**

The City's Community Services facilities exist to provide residents with opportunities to participate in recreational and leisure activities in a safe and positive atmosphere. The City will endeavor to encourage the most supportive climate possible so that all people may enjoy these facilities. Each visitor to Community Services facilities is expected to behave or act in a manner that respects the rights of others so that they may use and enjoy them.

It is understood that organizations that rent City facilities must take PRIMARY responsibility for the behaviour and actions of all persons associated with their program or event.

### **ARTICLE II**

##### **Goals of the Policy**

#### **Section I**

To encourage appropriate behaviour and activities in all Community Services facilities.

To promote a safe and positive atmosphere in all Community Services facilities.

### **ARTICLE III**

##### **Inappropriate Behaviour and Activities**

#### **Section I**

For the purposes of this Policy, the focus is on positive behaviour of any person present at or using Community Services facilities. Behaviour and activities that obstruct or hinder the rights of others to use and enjoy Community Services Department facilities is unacceptable and prohibited.

#### **Section ii**

Activities that are unacceptable and prohibited include:

- a) Creating a disturbance
- b) Fighting/molesting/harassing
- c) Using profanity/obscene language directed at/or disturbing to others
- d) Vandalizing property
- e) Intimidating/threatening others
- f) Disrupting a program or event
- g) Engaging in horseplay, causing unsafe conditions
- h) Wearing attire or displaying material intolerant of human rights
- i) In-line skating/skateboarding/bicycling, except where permitted at Community Services facilities
- j) Littering
- k) Blocking corridors/thoroughfares/stairways/exits

- l) Causing unsanitary conditions

### **ARTICLE III**

#### **Inappropriate Behaviour and Activities**

##### **Section iii**

Activity contrary to Canadian Criminal Code, other federal statutes, provincial statutes and municipal by-laws and policies.

##### **Section iv**

Other activity as may be prohibited from time to time by further resolutions of City Council.

##### **Section v**

The list of inappropriate behaviour and activities will be posted at all Community Services facilities in a prominent location. Copies of this policy will be available upon request at the facility where staff are on duty.

##### **Section vi**

The use of cell phones, cameras. Personal digital assistants(PDA's), and electronic equipment with photographic abilities be prohibited in city facility change rooms and public washrooms.

### **ARTICLE IV**

#### **Enforcement Options**

##### **Section I**

The Community Services staff are authorized to take the following enforcement steps at a Community Services facility if inappropriate behaviour or activities are observed or reported.

##### **Section ii**

#### **Enforcement Steps**

- a) Witness, or receive a report on, inappropriate behaviour or activity
- b) Assess situation
- c) Verbal requests to refrain from a prohibited activity
- d) Verbal warnings to refrain from a prohibited activity
- e) Verbal directions to leave the property, citing as the reason the failure to refrain from a named prohibited activity
- f) Upon refusal, call City Security or Police
- g) Advise Supervisor/On call personnel
- h) Prepare a report including: activity, action taken, identification of offender including name, phone number, address

### **ARTICLE V**

#### **The Consequences**

##### **Section I**

Anyone who commits inappropriate and prohibited behaviour or activity under ARTICLE III Sections ii, iii, and iv **may be ejected from the facility immediately and prohibited from returning to a program or event for a period of time.**

### **ARTICLE VII**

#### **Implementation:**

##### **Section I**

The policy will take effect in June 1999.

Approved by City Council June 21, 1999

Behaviour policy/99

